

Madlyn and Leonard
**Abramson Center
for Jewish Life**



CARE ADVISORS

SHORT STAY REHAB

HOME CARE

RESIDENTIAL CARE

MEDICAL ADULT DAY SERVICES

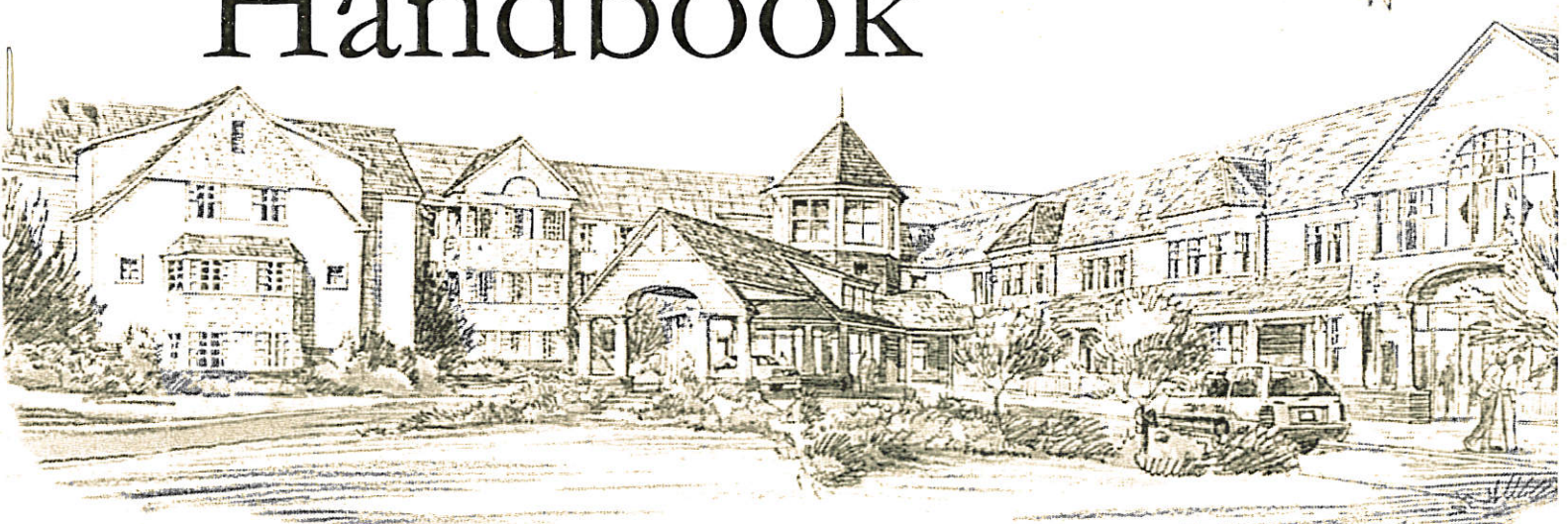
DIALYSIS

HOSPICE

RESEARCH

Abramson Residence

Resident Handbook



Residents' Rights

Residents in long-term-care facilities are guaranteed certain rights by federal and state law. The Center must protect and promote these rights. The Center must inform all residents of their rights before or upon move-in, both verbally and in writing, as well as inform residents of all rules and regulations governing resident conduct and responsibilities. Your loved one will be asked to sign a statement indicating that he or she has received and understands the following rights and rules.

Generally

All residents have the right to equal access to quality care regardless of diagnosis, severity of condition, or payment source.

Exercise of Rights

You have the right to exercise your rights as a resident of the Abramson Residence and as a citizen of the United States, without fear of interference, coercion, discrimination or reprisal. You and/or your representative have the right to organize or participate in resident and/or family groups. You also have the right to choose a representative, including a spouse (opposite or same sex), family member, friend or others to exercise your rights on your behalf. Legal guardians appointed on your behalf may exercise your rights according to state law. You retain the ability to exercise any rights that you do not delegate to a representative.

Planning and Implementing Care

You and/or your representative have the right to be fully informed of your medical condition in a language you can understand, and to participate in your person-centered care planning and treatment, including the type of caregiver who provides services to you. You also have the right to refuse and/or discontinue medications and treatments (but this could be harmful to your health), and to formulate an advanced directive.

Choice of Attending Physician

You have the right to choose and see your own doctor.

Respect, Dignity and Self-Determination

- You have the right to be treated with respect and dignity.
- You have the right to retain and use personal possessions.
- You have the right to the reasonable accommodation of your needs so long as it doesn't endanger the health or safety of you or other residents.
- You have the right to choose your roommate when practicable.
- You have the right to choose activities and schedules (including sleeping and waking times).

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- You have the right to participate in community activities both inside and outside of The Abramson Residence.
 - You have the right to spend private time with visitors. The Abramson Residence must permit your family, your representative(s), your physician, a representative of the state, and your Long-Term Care Ombudsman to visit you at any time. You don't have to see any visitor you don't want to see. Additionally, the Abramson Residence must provide you with reasonable access to any person who gives you help with your health, social or legal needs.
 - You have the right to manage your own money or choose someone you trust to do this for you. If you ask the Abramson Residence to manage your personal funds, you must sign a written statement that allows the Abramson Residence to do this for you. The Abramson Residence must allow you access to your bank accounts, cash, and other financial records. The Abramson Residence must place your money over \$100 (\$50 for those receiving Medicaid) in an account that provides interest, and they must give you quarterly statements. The Abramson Residence must protect your funds from any loss by buying a bond or providing other similar protections.
 - You have the right to be free from physical (except if you're at risk of harming yourself or others) or chemical restraints.
 - Physical restraints are any manual method or physical or mechanical device, material, or equipment attached to or near your body so that you can't remove the restraint easily. Physical restraints prevent your freedom of movement or normal access to your own body.
 - A chemical restraint is a drug that's used for discipline or convenience and isn't needed to treat your medical symptoms.
 - You have the right to be informed of all resident rights and responsibilities in the Abramson Residence, including the right to access your personal and medical records. **You have the right to communicate with Federal, State or local officials, including surveyors and the State Long Term Care Ombudsman without any interference from the Abramson Residence.**

Privacy and Confidentiality

- You have the right to send and receive mail and packages. The Abramson Residence staff should never open your mail unless you allow it.
- You have the right to use a phone (including your own personal cell phone) and talk privately.
- You have the right to access the Internet and other forms of electronic means of communication to the extent available.

Safe Environment

You have the right to a safe, clean, comfortable and home-like environment that allows you to be as independent as possible. The Abramson Residence must take reasonable care to protect your personal property from loss or theft.

Grievances

You have the right to voice grievances to the staff of the Abramson Residence or any other person, without fear of discrimination or reprisal. The Abramson Residence must resolve the issue promptly.

Freedom from Abuse, Neglect, Misappropriation of Property and Exploitation

You have the right to be free from verbal, sexual, physical, and mental abuse, involuntary seclusion, exploitation, and misappropriation of your property by anyone. If you feel you've been abused, neglected (your needs aren't met), or exploited, report this to the Abramson Residence, your family, your local Long-Term Care Ombudsman, or your State Survey Agency.

Social Services

The Abramson Residence must provide you with any needed medically-related social services, including counseling, help solving problems with other residents, help in contacting legal and financial professionals, and discharge planning.

Admission, Transfer and Discharge Rights

- You must be informed in writing about services and fees before you move into the Abramson Residence. The Abramson Residence can't require a minimum entrance fee as a condition of residence.
- You can't be sent to another nursing home or be made to leave the Abramson Residence except in these situations:
 - It's necessary for the welfare or safety of you or others;
 - Your needs can no longer be met by the Abramson Residence;
 - Your health has improved to the point that nursing home care is no longer necessary;
 - You don't pay for the services for which you're responsible; or
 - The Abramson Residence closes.
- The Abramson Residence can't make you leave if you're waiting to get Medicaid or if an appeal is pending. The Abramson Residence should work with other state agencies to get payment if a family member or other individual is holding your money.
- You (and your representative) have a right to be notified before you are transferred or discharged from the Abramson Residence.

If you have any questions about your Rights as a Resident, please contact your social worker.