



In 2016, Cleveland Clinic and its regional hospitals earned this recognition based on the Human Rights Campaign's Healthcare Equality Index. For more information: hrc.org/campaigns/healthcare-equality-index.



Every life deserves world class care.

9500 Euclid Ave., Cleveland, OH 44195

Cleveland Clinic is a nonprofit, multispecialty academic medical center integrating clinical and hospital care with research and education for better patient care. More than 4,000 staff physicians and researchers in 140 medical specialties provide services through 27 patient-centered institutes. Cleveland Clinic's health system comprises a main campus, nine regional hospitals and more than 90 outpatient locations, with 21 family health centers in northern Ohio, and medical facilities in Florida, Nevada, Toronto and Abu Dhabi. Cleveland Clinic is consistently ranked among the top five hospitals in America (*U.S. News & World Report*). clevelandclinic.org

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Center for LGBT Care

**Knowledgeable. Welcoming.
Respectful.**



Experienced, Empathetic, Caring

National research has shown that lesbian, gay, bisexual and transgender (LGBT) patients are at increased risk for substandard, insensitive or even abusive healthcare due to stigmatization.

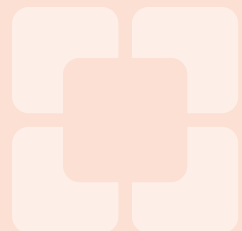
Cleveland Clinic strives to decrease inequalities through education, training and the delivery of the highest quality health care to LGBT patients.

With locations in Chagrin Falls and Lakewood, the Center for LGBT Care offers a safe, welcoming environment in which we provide respectful, expert healthcare for all of our patients.

The center is made up of caregivers who have an express interest in treating the unique healthcare needs of a traditionally underserved community. Our Cleveland Clinic caregivers are board-certified in their medical and surgical areas.

“LGBT patients have specific health risks that need to be addressed. We provide a comfortable environment with providers who have experience, knowledge and a better understanding of our patients.”

— James Hekman, MD, FACP
Medical Director, Cleveland Clinic
Center for LGBT Care



Our Services

We offer LGBT patients access to providers with experience and skills interconnected to LGBT care. The interdisciplinary team includes:

Primary Care and Transgender Primary Care

Our primary care providers are trained to take a complete health history, including social and sexual history, and gender transition-related healthcare. In addition, these providers are skilled at performing an appropriate, sensitive and systematic physical examination to develop recommendations for applicable health screenings, risk factor reduction recommendations and wellness support based on relevant guidelines for the LGBT individual. Healthcare providers within the LGBT Center also incorporate relevant information about adolescent and pediatric health for our patients.

Our caregivers have an awareness of and demonstrate respect for our LGBT patients and their specific health needs, including high-risk areas such as tobacco and substance use or abuse, sexually transmitted infections, blood pressure and weight management, heart care, depression and self-image.



Specialty Care

Cleveland Clinic has worked to identify providers within the majority of specialty disciplines who have an interest in the care of LGBT patients.

BEHAVIORAL HEALTH FOR ADOLESCENTS AND ADULTS – For patients with psychosocial needs, including self-identity issues, substance use and abuse, discrimination and victimization

GASTROENTEROLOGY – Care due to an increased risk for certain types of precancerous conditions, such as anal dysplasia, as well as Hepatitis B and C

TRANSITION-SPECIFIC SERVICES – Our providers are trained to provide transition-related health care to transgender patients of all ages. The following services are offered:

- Medication prescription and management
- Prescription of hormone therapy and surveillance
- Medical and surgical referrals
- Gender-affirming procedures and surgery

Surgical consultations are available for:

- Individuals who are assigned female at birth and transitioning to male who are seeking hysterectomy, oophorectomy, vaginectomy and referral for genital surgery, as well as any patients who have already had genital surgery but need a revision surgery or management of a surgical complication.
- Individuals who are assigned male at birth and transitioning to female who are looking for genital confirmation surgery (vaginoplasty), as well as any patients who have already had genital surgery but need a revision surgery or management of a surgical complication.



INFECTIOUS DISEASE – Treatment for high-risk diseases including HIV, AIDS, STIs/STDs and disease prevention options such as PREP

WOMEN'S HEALTH AND GYNECOLOGY – Routine gynecologic care including:

- Pelvic examinations
- Management of chronic or acute gynecologic conditions
- Screenings for disease, including cancers of the reproductive organs and heart disease
- Diagnosis and management of pelvic floor disorders, including pelvic organ prolapse, urinary incontinence, voiding dysfunction, and defecation dysfunction

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“Cleveland Clinic recognizes the need to provide comprehensive services to transgender patients of all ages, and we have developed a multidisciplinary team of medical and surgical providers to care for these patients.”

— *Cecile A. Unger, MD, MPH*
Medical Director, Cleveland Clinic Transgender Surgery & Medicine

Questions about Billing and Payment?

We accept a number of insurance and contracted managed care plans at Cleveland Clinic's main campus, regional hospitals and family health centers. Check with your health plan to confirm that Cleveland Clinic is included. For general information and a list of accepted insurance plans, go to clevelandclinic.org/patients-visitors/billing-insurance.

Care You Need, Respect You Deserve

There's no need to delay or avoid care for fear of discrimination or disapproval. The Center for LGBT Care offers the care you need and the respect you deserve.

Cleveland Clinic's Center for LGBT Care is accepting LGBT and non-LGBT patients at two convenient locations. No referral is necessary to make an appointment with our primary care providers.

Chagrin Falls Family Health Center

551 E. Washington St.

Chagrin Falls, Ohio 44022

Appointments: 440.893.9393 or 800.232.0263

Lakewood Family Health Center

16215 Madison Ave.

Lakewood, Ohio 44107

Appointments: 216.521.4400 or 800.760.1513

When calling, ask to make your appointment with the Center for LGBT Care. Please understand: As our center grows, not all services are available at all locations.

For more information, visit clevelandclinic.org/lgbt.

