### **Important VA Policies**

### Contacts

**LGBT VETERAN CARE COORDINATORS:** 

Alexandra "Ali" Wagner, LCSW: 310-478-3711, x41937

Chanin Santini, LCSW, M.Ed, BCD: 310-478-3711, x47627

**Trans Health Clinic Coordinator:** 310-268-3487

Military Sexual Trauma Coordinator: 310-478-3711, x43197

**Enrollment/ Member Services**: 1-888-897-9288

Patient Experience Office: WLA Campus, Bldg. 500, Room 1630

More info at: https://www.losangeles.va.gov/services/LGBT.asp

# Transgender Veteran Services & Clinic





## What About Gender Affirming Surgery?

Per national policy, The VA does not currently provide or fund gender affirming surgeries or other procedures such a electrolysis. However, VAGLAHS does offer assistance with pre- and post-surgical care needs such as:

- Letters of support for gender affirming surgeries and procedure performed in the community
- Assistance setting up after care plans
- Pre-surgical counseling to help navigate the surgery process
- Post Surgical Medical Care
- Post Surgical Sexual Health Care

Providers at GLAVAHCS are happy to work with you to access surgeries and other procedures through the Trans Wellness Center in Los Angeles and other non VA facilities. Please contact the LGBT Veteran Care Coordinators.

### **Other Services Offered**

- Culturally sensitive LGBT affirmative individual and group therapies.
- General medical care
- Hormone therapy via our trans care clinic
- Prosthetics
- Speech therapy (feminizing and masculinize)
- Social Work Services
- All other specialty and general care that is available to all Veterans

#### **Trans Health Clinic**

The Trans Health Clinic was established in the Fall of 2016

at West LA; it was established to improve health care for all gender minority Veterans in the Greater Los Angeles Area.

This care team includes doctors, endocrinologist, nurses, mental health providers and social workers.

If you are interested in hearing more about the services offered thru the trans health clinic please contact the Trans Health Clinic Coordinator at 310-268-3487

## How to refer to trans health clinic?

**Veterans:** Meet with your Primary Care Provider and request a consult.

**Primary Care Providers:** Submit a consult through CPRS for the Veteran to be seen in the Transgender Health Clinic **OR** if you would like to manage the Veteran's hormone therapy, you may submit an e-consult for assistance.

- Orders > Women's Health > Women's Health Transgender
   Consult > Click appropriate Male to Female or Female to
   Male link
- Please order appropriate labs
- Ask veteran which clinic they prefer to be seen in
- ⇒ Have veteran complete labs before appointment