Internal Resources

Office of Patient Experience

The central UK HealthCare office for compliments, concerns and complaints.

Pastoral Care

Hospital chaplains are available 24/7 year round to deal with spiritual and emotional challenges associated with medical events in an inclusive manner.

Local Resources

AVOL (AIDS Volunteers, Inc.)

www.avolky.org

UK Office of LGBTQ* Resources

www.uky.edu/diversity/lgbtq

Pride Community Services Organization

www.glso.org

PFLAG of Central Kentucky

www.pflagcentralky.org

National Resources

National Gay and Lesbian Medical Association Provider's List

www.glma.org

National Gay and Lesbian Taskforce

www.thetaskforce.org

National Center for Transgender Equality

http://transequality.org

Human Rights Campaign

www.hrc.org

LGBT Health Link

www.lgbthealthlink.org



UK HealthCare Inclusive Policies

Visitation Policy

UK HealthCare has an inclusive visitation policy. We do not restrict or deny visitation on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation or disability.

Medical Decision-Making

We recommend that all patients have an advance directive, which includes appointing a health care surrogate (someone who knows your wishes and can speak for you). We respect your choice of health care surrogate regardless of sexual orientation or gender identity.

Inclusive Restrooms

We incorporate inclusive restroom spaces throughout our medical and academic campuses. These restrooms are often single-stall lockable units that provide safe and respectful facilities for



everyone. For an updated list of these inclusive restrooms, visit the Office of LGBTQ* Resources' database at **www.uky.edu/diversity/lgbtq**.

Transgender Needs

UK HealthCare offers multiple services to meet the needs of transgender patients. These services include trans-affirming gynecological care, hormone therapy and monitoring, and psychological or psychiatric evaluations.

We're here for everyone.

UK HealthCare seeks to provide high-quality health care to all patients, regardless of age, race, ethnicity, culture, color, national origin, language, sex, gender identity or expression, sexual orientation, appearance, socio-economic status, physical or mental disability, religion, or diagnosis.

