

PATIENT RIGHTS AND RESPONSIBILITIES

AS A PATIENT, YOU HAVE THE RIGHT:

- to be treated with respect, consideration, and dignity
- to have your cultural and personal values, beliefs, and preferences respected
- to be provided appropriate privacy
- to have visitors of your choice, including your domestic partner
- to have records and disclosures treated confidentially and to have the opportunity to approve or refuse the release of your records, except when disclosure is required by law
- to be provided complete information concerning your diagnosis, treatment and prognosis, to the degree known
- to receive your health care in a safe and sanitary environment
- to have your pain managed appropriately
- to participate in your health care decisions
- to receive religious and other spiritual services, as you wish
- to not be discriminated against because of your age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression
- to have information available, in a manner you understand, about:
 - » your rights as a patient
 - » services available at our organization
 - » after-hours and emergency coverage
 - » fees and payment policies
 - » your right to refuse participation in experimental research
 - » methods for expressing grievances and suggestions
 - » your right to change primary or specialty physicians

AS A PATIENT YOU HAVE THE RESPONSIBILITY:

- to fully and completely disclose your medical history and symptoms before and during the course of treatment
- to furnish information so we can determine your ability to pay for services
- to cooperate fully with the people caring for you
- to report any risks in your care you perceive
- to accept the consequences if you do not follow recommended treatment
- to respect the rights of other patients
- to understand your health problems to your satisfaction
- to notify your doctor about any unexpected changes in your health