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Jackson
HEALTH SYSTEM



Family To You Is Family To Us

At Jackson Health System, we've dedicated ourselves to helping families get the best care available. It's our commitment to every family that passes through our doors that got us recognized by the Human Rights Campaign as a **"Leader in LGBT Healthcare Equality"** for four years running... *and for nine of our facilities, including our centers and major hospitals.*

That means every Jackson facility that applied met core foundational criteria for LGBT patient-centered care. We respect the unique nature of your rights, keeping an open visitation policy and providing assistance with healthcare surrogacy. What's more, our staff receives training in LGBT patient-centered care.

Learn more at
JacksonHealth.org/LGBTLeader.asp.



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Jackson Memorial Hospital • Jackson North Medical Center • Jackson South Community Hospital
Holtz Children's Hospital • Jackson Behavioral Health Hospital • Jackson Rehabilitation Hospital



Our Pride Gets Noticed

9 Facilities Recognized As 2014
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Google Ad Words Banner

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We Care About
Your Health,
We Care About
Equality



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We Care About Your Health,
We Care About Equality



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Online Ads/ Website Sliders

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We Care About
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We Care
About Equality



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Magazine Cover and Ad

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CLARITY™



{ OCT - DEC 2014 }

MIAMI-DADE GAY & LESBIAN CHAMBER OF COMMERCE BUSINESS MAGAZINE



**Feast Your
Eyes: The
Brand New
Look of
Health Care**
{ PAGE 7 }

A HEALTH SYSTEM FOR ALL

Jackson Health System is a 2014 Leader in LGBT Healthcare Equality

For nearly a century, Jackson Health System has proudly earned the reputation of being known as the healthcare system for all citizens of Miami-Dade County. Each day, as the example of a newly renovated patient room on this issue's cover indicates, Jackson is doing more and more to make its facilities welcoming places for all who come through its doors.



Jackson's mission doesn't discriminate. The nurses in their specialty clinics respect your faith. The doctors in their hospitals respect your identity. The caregivers across their system know that health is important to everyone, regardless of their income. That's why patients choose Jackson for treatment of everything from the common cold to the most severe illnesses.

For the fourth consecutive year, Jackson has been named a "Leader in LGBT Healthcare Equality" in the Healthcare Equality Index (HEI) 2014 report, published by the Human Rights Campaign (HRC) Foundation. This year, for the first time, each of Jackson's major facilities and centers were scored independently – and all nine were named 2014 HEI Equality Leaders.

"At Jackson, we promote a culture of inclusion and welcome everyone into our facilities," said Carlos A. Migoya, president and CEO of Jackson Health System. "We are proud that Jackson is once again being singled out for providing the highest quality of equitable care to all of our patients. This recognition is a testament to Jackson's commitment to the LGBT community in Miami-Dade County."

Where Patients are No. 1

As the HEI report indicated, Jackson prides itself on the compassionate care that patients, families, and loved ones will find in its facilities. The report gave Jackson top marks for its policies and practices related to lesbian, gay, bisexual, and transgender (LGBT) patients and their families. These policies include patient and employment non-discrimination, visitation, and cultural competency training for staff.

Jackson is and has been a national leader in visitation policies – as long as visitation does not interfere with care being given to the patient or other patients in the area. Visitation is never restricted by sexual orientation.

Jackson's culture of inclusion extends into its diverse workforce, which mirrors the community it serves. Jackson takes pride in delivering quality medical care to everyone and has a zero tolerance for discrimination of any kind.

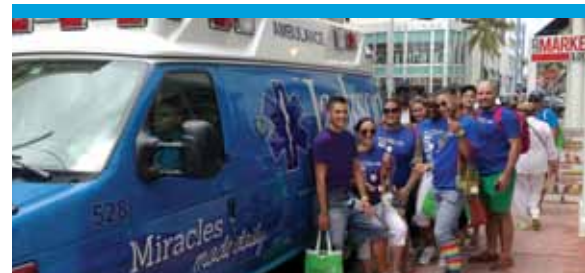
A Bright Future

It is no secret that, for many years, Jackson has been in dire need of a facelift. Jackson's high quality medical care is rarely questioned; however, its outdated facilities

have sometimes caused patients to seek medical care elsewhere.

But last year, Miami-Dade voters overwhelmingly approved an \$830 million bond issue that will allow Jackson to renovate and expand its existing facilities, build new centers to accommodate increasing healthcare demands for adults and children, and provide innovative technology and services that help Jackson maintain its status as a world-class medical destination.

Work is already underway to modernize Jackson's aged facilities, like Jackson Memorial Hospital's West Wing 15, a new floor for transplant patients (featured on this issue's cover). These rooms are appointed with new beds and furniture, including sleeper sofas for visitors, wood floors, modern bathrooms, flat-screen televisions, and hotel-style safes for valuables. In doing these upgrades, Jackson's goal is simple: to provide the highest level of comfort for patients and their loved ones.



INCLUDED IN PHOTO: Ed O'Dell, Corporate Director of Media Relations and Internal Communications (back), Madeline Barrios, Community Outreach Liaison (in sunglasses), Jackson staff and volunteers



Newly renovated family lounge at Jackson Memorial

Jackson Health System

www.JacksonHealth.org/LGBTLeader.asp

MDGLCC CORPORATE PARTNER



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Social Media

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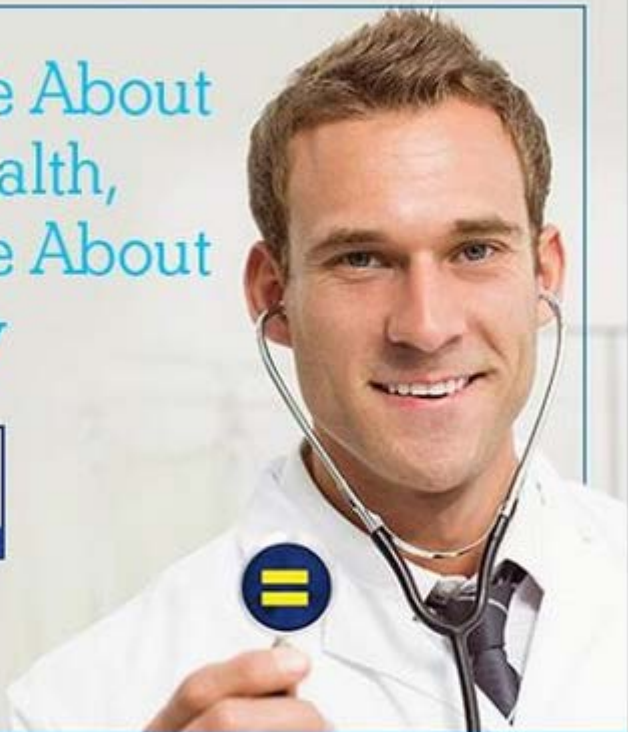
Jackson Health System

Published by Tina Dominguez [?] · June 10 at 2:36pm · 🌐



Jackson Health System is proud to have been recognized by the Human Rights Campaign as a leader in #LGBT healthcare equality. Find out more about our LGBT initiatives: <http://bit.ly/1Gz6ON4>.

We Care About
Your Health,
We Care About
Equality



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551 people reached

Boost Post

Today marks the kick off of Miami Beach Gay Pride! Keep an eye out for our booth on Sunday.





Holtz Children's Hospital added 17 new photos to the album: Miami Beach Gay Pride 2015 — with Ana Granados.

Published by Christine Senke [?] · April 13 · 🌐

Our Miracle-Makers were at Miami Beach Gay Pride this weekend celebrating the unique spirit and culture of the LGBT community. #MBGP

