Evidence of Coverage

State of Maryland
Choice Plus PPO Plan

Effective: January 1, 2017 through December 31, 2017
Group Number: [Redacted]

UnitedHealthcare®
your Physician determines that it is medically appropriate to transfer you to an In-Network Hospital, Out-of-Network Benefits will apply.

If criteria is not met for a Medical Emergency, the Plan coverage is 50% of the allowed benefit after a $150 Copay for the emergency room facility. This 50% penalty does not apply toward the Out-of-Pocket Maximum.

If a Primary Care Physician directs a Covered Person to the Emergency room, the Plan pays the claim regardless of the diagnosis.

The Plan pays Benefits for observation room charges as follows:

- Observation – up to 23 hours and 59 minutes – presented via Emergency Department
  - In-Network - 100% of the allowed benefit after you pay a $150 Copay per visit.
  - Out-of-Network - 70% of the allowed benefit after you meet the Annual Deductible.

- Observation – 24 hours or more presented via the Emergency Department
  - In-Network - 90% of the allowed benefit.
  - Out-of-Network - 70% of the allowed benefit after you meet the Annual Deductible.

Please remember for Out-of-Network Benefits, you must notify the Claims Administrator within 48 hours of the admission or on the same day of admission if reasonably possible if you are admitted to a Hospital as a result of a Medical Emergency.

For In-Network Benefits it is the participating provider’s responsibility to obtain authorization.

Gender Dysphoria

Benefits for the treatment of Gender Dysphoria limited to the following services:

- **Psychotherapy** for Gender Dysphoria and associated co-morbid psychiatric diagnoses as described under Mental Health Services in this section.
- Cross-sex hormone therapy:
  - Cross-sex hormone therapy administered by a medical provider (for example during an office visit) is provided as described under *Pharmaceutical Products – Outpatient* in the section.
  - Cross-sex hormone therapy dispensed from a pharmacy is provided as described under your separate prescription drug coverage.

- Puberty suppressing medication injected or implanted by a medical provider in a clinical setting.

- Laboratory testing to monitor the safety of continuous cross-sex hormone therapy.

- Surgery for the treatment for Gender Dysphoria, including the surgeries listed below:

  *Male to Female:*
  - Clitoroplsty (creation of clitoris)
  - Labiaplasty (creation of labia)
  - Orchietectomy (removal of testicles)
  - Penectomy (removal of penis)
  - Urethroplasty (reconstruction of female urethra)
  - Vaginoplasty (creation of vagina)

  *Female to Male:*
  - Bilateral mastectomy or breast reduction
  - Hysterectionomy (removal of uterus)
  - Metoidioplasty (creation of penis, using clitoris)
  - Penile prosthesis
  - Phalloplasty (creation of penis)
  - Salpingo-oophorectomy (removal of fallopian tubes and ovaries)
  - Scrotoplasty (creation of scrotum)
  - Testicular prosthesis
  - Urethroplasty (reconstruction of male urethra)
  - Vaginectomy (removal of vagina)
  - Vulvectomy (removal of vulva)

**Genital Surgery and Bilateral Mastectomy or Breast Reduction Surgery**

**Documentation Requirements:**

The Covered Person must provide documentation of the following for breast surgery:

- A written psychological assessment from at least one qualified behavioral health provider experienced in treating Gender Dysphoria. The assessment must document that the Covered Person meets all of the following criteria:
  - Persistent, well-documented Gender Dysphoria.
  - Capacity to make a fully informed decision and to consent for treatment.
  - Must be 18 years or older.
  - If significant medical or mental health concerns are present, they must be reasonably well controlled.
The Covered Person must provide documentation of the following for genital surgery:

- A written psychological assessment from at least two qualified behavioral health providers experienced in treating Gender Dysphoria, who have independently assessed the Covered Person. The assessment must document that the Covered Person meets all of the following criteria:
  - Persistent, well-documented Gender Dysphoria.
  - Capacity to make a fully informed decision and to consent for treatment.
  - Must 18 years or older.
  - If significant medical or mental health concerns are present, they must be reasonably well controlled.
  - Complete at least 12 months of successful continuous full-time real-life experience in the desired gender.
  - Complete 12 months of continuous cross-sex hormone therapy appropriate for the desired gender (unless medically contraindicated).

The treatment plan is based on identifiable external sources including the *World Professional Association for Transgender Health (WPATH)* standards, and/or evidence-based professional society guidance.

**Prior Authorization Requirement**

For Out-of-Network Benefits you must obtain prior authorization as soon as the possibility for any of the services listed above for Gender Dysphoria treatment arises.

If you fail to obtain prior authorization as required, Benefits will be reduced to 50% of Eligible Expenses.

For In-Network Benefits it is the participating provider’s responsibility to obtain authorization.