

# **HEI 2019 LGBTQ Healthcare Equality Leaders**

THIS YEAR MARKS THE THIRD YEAR THAT HEI PARTICIPANTS WERE GIVEN A SCORE BASED on how many LGBTQ-inclusive policies and practices they have in place in four different criteria. The first criteria consist of the foundational elements of LGBTQ patient-centered care. The three remaining criteria are Patient Services and Support, Employee Benefits and Policies, and Patient and Community Engagement. In addition, this year participants had to demonstrate that they offered transgender-inclusive healthcare benefits to their employees to receive a score of 100 points and earn HRC's coveted "Leader in LGBTQ Healthcare Equality" designation. An impressive 408 (60%) participants met this higher standard and earned the Leader in LGBTQ Healthcare Equality designation.

This list features the 408 HEI 2019 LGBTQ Healthcare Equality Leaders. In addition to being celebrated in the HEI report, LGBTQ Healthcare Equality Leaders receive a special logo and a toolkit of resources for outreach to LGBTQ residents in their service area.









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Keck Medical Center of USC 4 Year HEI Participant



Healthcare Facility	City
ALABAMA	
VA Tuscaloosa Medical Center	Tuscaloosa
ARIZONA	
Maricopa Integrated Health System	Phoenix
El Rio Community Health Center	Tucson
ARKANSAS	
VA Health Care System of the Ozarks	Fayetteville
VA Central Arkansas Healthcare System	Little Rock
CALIFORNIA	
Kaiser Permanente, Orange County Anaheim Medical Center	Anaheim
Kaiser Permanente, Antioch Medical Center	Antioch
Sutter Delta Medical Center	Antioch
Sutter Auburn Faith Hospital	Auburn
Kaiser Permanente, Baldwin Park Medical Center	Baldwin Park
Mills-Peninsula Medical Center	Burlingame
Eden Medical Center	Castro Valley
Sutter Coast Hospital	Crescent City
Sutter Davis Hospital	Davis
UC Davis Student Health and Counseling Services	Davis
Kaiser Permanente, Downey Medical Center	Downey
Rancho Los Amigos National Rehabilitation Center	Downey
City of Hope's National Medical Center	Duarte
Kaiser Permanente, Fontana Medical Center	Fontana
Kaiser Permanente, Fremont Medical Center	Fremont
Kaiser Permanente, Fresno Medical Center	Fresno
USC Verdugo Hills Hospital	Glendale
Kaiser Permanente, South Bay Medical Center	Harbor City
Kaiser Permanente, Orange County Irvine Medical Center	Irvine
Sutter Amador Hospital	Jackson
Sutter Lakeside Hospital	Lakeport
St. Mary's Medical Center - Long Beach	Long Beach
Cedars-Sinai Medical Center	Los Angeles
Children's Hospital Los Angeles	Los Angeles
Kaiser Permanente, Los Angeles Medical Center	Los Angeles
Kaiser Permanente, West Los Angeles Medical Center	Los Angeles

#### **Healthcare Facility** City Keck Medical Center of USC Los Angeles LAC-USC Medical Center Los Angeles Ronald Reagan UCLA Medical Center Los Angeles Stewart & Lynda Resnick Neuropsychiatric Hospital at UCLA Los Angeles UCLA Mattel Children's Hospital Los Angeles VA Greater Los Angeles Healthcare System Los Angeles Kaiser Permanente, Manteca Medical Center Manteca Modesto Kaiser Permanente, Modesto Medical Center Memorial Medical Center Modesto Kaiser Permanente, Moreno Valley Medical Center Moreno Valley El Camino Hospital Mountain View Sutter Novato Community Hospital Novato Alta Bates Summit Medical Center Oakland Oakland Kaiser Permanente, Oakland Medical Center Kaiser Permanente, Ontario Medical Center Ontario Desert Regional Medical Center Palm Springs Palo Alto VA Palo Alto Health Care System Kaiser Permanente, Panorama City Medical Center Panorama City Eisenhower Medical Center Rancho Mirage Kaiser Permanente, Redwood City Medical Center Redwood City Kaiser Permanente, Richmond Medical Center Richmond Kaiser Permanente, Riverside Medical Center Riverside Kaiser Permanente, Roseville Medical Center Roseville Sutter Roseville Medical Center Roseville Kaiser Permanente, Sacramento Medical Center Sacramento Kaiser Permanente, South Sacramento Medical Center Sacramento Sutter Medical Center, Sacramento Sacramento Sacramento Sutter Medical Foundation UC Davis Medical Center Sacramento Family Health Centers of San Diego San Diego

San Diego

San Diego

San Francisco

San Francisco

San Francisco

Kaiser Permanente, San Diego Medical Center

Sutter California Pacific Medical Center

Kaiser Permanente, San Francisco Medical Center

UC San Diego Health

**UCSF** Medical Center



Alta Bates Summit Medical Center 4 Year HEI Participant





Sutter Tracy Community Hospital 4 Year HEI Participant



Healthcare Facility	City
Kaiser Permanente, San Jose Medical Center	San Jose
Kaiser Permanente, San Leandro Medical Center	San Leandro
Sierra Vista Regional Medical Center	San Luis Obispo
Kaiser Permanente, San Rafael Medical Center	San Rafael
Kaiser Permanente, Santa Clara Medical Center	Santa Clara
Palo Alto Medical Foundation	Santa Cruz
Sutter Maternity and Surgery Center of Santa Cruz	Santa Cruz
Santa Monica-UCLA Medical Center and Orthopaedic Hospital	Santa Monica
Kaiser Permanente, Santa Rosa Medical Center	Santa Rosa
Sutter Santa Rosa Regional Hospital	Santa Rosa
Kaiser Permanente, South San Francisco Medical Center	South San Francisco
Stanford Health Care	Stanford
Olive View - UCLA Medical Center	Sylmar
Twin Cities Community Hospital	Templeton
Harbor - UCLA Medical Center	Torrance
Sutter Tracy Community Hospital	Tracy
Kaiser Permanente, Vacaville Medical Center	Vacaville
Kaiser Permanente, Vallejo Medical Center	Vallejo
Sutter Solano Medical Center	Vallejo
Kaiser Permanente, Walnut Creek Medical Center	Walnut Creek
Kaiser Permanente, Woodland Hills Medical Center	Woodland Hills
COLORADO	
Denver Health Medical Center	Denver
CONNECTICUT	
Bridgeport Hospital	Bridgeport
Bristol Hospital	Bristol
Greenwich Hospital	Greenwich
Middlesex Hospital	Middletown
Yale-New Haven Hospital	New Haven
Lawrence and Memorial Hospital	New London
Reproductive Medicine Associates of Connecticut	Norwalk
VA Connecticut Health Care System	West Haven
DELAWARE	
Christiana Care - Christiana Hospital	Newark
Christiana Care - Wilmington Hospital	Wilmington

Healthcare Facility	City
DISTRICT OF COLUMBIA	
Whitman-Walker Health	Washington
FLORIDA	
VA Bay Pines Healthcare System	Bay Pines
Florida Medical Center - A Campus of North Shore	Fort Lauderdale
VA North Florida/South Georgia Veterans Healthcare System	Gainesville
UF Health Jacksonville	Jacksonville
Holtz Children's Hospital & JMH Women's Services	Miami
Jackson Behavioral Health Hospital	Miami
Jackson Memorial Hospital	Miami
Jackson North Medical Center	Miami
Jackson Rehabilitation Hospital	Miami
Jackson South Medical Center	Miami
University of Miami Hospital	Miami
VA Miami Healthcare System	Miami
VA Orlando Medical Center	Orlando
H. Lee Moffitt Cancer Center and Research Institute	Tampa
VA James A. Haley Veterans Hospital	Tampa
VA West Palm Beach Medical Center	West Palm Beach
GEORGIA	
VA Atlanta Medical Center	Decatur
HAWAII	
Kaiser Permanente, Moanalua Medical Center	Honolulu
VA Pacific Islands Health Care System	Honolulu
ILLINOIS	
Rush-Copley Medical Center	Aurora
Advocate Illinois Masonic Medical Center	Chicago
Ann & Robert H Lurie Childrens Hospital of Chicago	Chicago
Howard Brown Health Center	Chicago
Northwestern Memorial Hospital	Chicago
Rush University Medical Center	Chicago
University of Chicago Medical Center	Chicago
VA Jesse Brown Medical Center	Chicago
VA Illiana Health Care System	Danville
Northwestern Medicine Kishwaukee Hospital	Dekalb



LANZA FIELD DE

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Norton Children's Hospital 3 Year HEI Participant



City
Geneva
Hines
Lake Forest
Oak Park
Wheaton
Winfield
Fort Wayne
Indianapolis
Indianapolis
Muncie
Des Moines
Iowa City
Garnett
Kansas City
Leavenworth
Overland Park
Louisville
New Orleans
New Orleans
Pineville
Bangor
Baltimore
Baltimore

Healthcare Facility	City
VA Baltimore Medical Center - Maryland Health Care System	Baltimore
University Health Center - University of Maryland	College Park
Northwest Hospital	Randallstown
MASSACHUSETTS	
Health Quarters	Beverly
Beth Israel Deaconess Medical Center	Boston
Boston Children's Hospital	Boston
Boston Health Care for the Homeless Program	Boston
Boston Medical Center	Boston
Fenway Health	Boston
Massachusetts General Hospital	Boston
Tufts Medical Center	Boston
VA Boston Healthcare System	Boston
Cooley Dickinson Hospital	Northampton
Edward M. Kennedy Community Health Center	Worcester
MICHIGAN	
VA Battle Creek Medical Center	Battle Creek
Henry Ford Macomb Hospital	Clinton Township
Henry Ford Hospital	Detroit
Henry Ford Allegiance Health	Jackson
VA Aleda E. Lutz Medical Center	Saginaw
Henry Ford West Bloomfield Hospital	West Bloomfield
Henry Ford Wyandotte Hospital	Wyandotte
MINNESOTA	
VA Minneapolis Health Care System	Minneapolis
St. Cloud Hospital	St. Cloud
MISSISSIPPI	
VA Gulf Coast Veterans Health Care System	Biloxi
VA G.V. (Sonny) Montgomery Medical Center	Jackson
MISSOURI	
Hedrick Medical Center	Chillicothe
VA Harry S. Truman Memorial Hospital	Columbia
Saint Luke's Hospital of Kansas City's Crittenton Children's Center	Kansas City
Saint Luke's Hospital of Kansas City	Kansas City
Saint Luke's North Hospital - Barry Road	Kansas City
Truman Medical Center - Hospital Hill	Kansas City



Henry Ford Hospital 6 Year HEI Participant

HEI 2019



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OneWorld Community Health Centers 5 Year HEI Participant

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Healthcare Facility	City
Truman Medical Center - Lakewood	Kansas City
Saint Luke's East Hospital	Lee's Summit
VA John J. Pershing Medical Center	Poplar Bluff
Saint Luke's North Hospital - Smithville	Smithville
Barnes-Jewish Hospital	St. Louis
St. Louis Children's Hospital	St. Louis
VA St. Louis Health Care System	St. Louis
Wright Memorial Hospital	Trenton
NEBRASKA	
OneWorld Community Health Centers	Omaha
VA Omaha-Nebraska-Western Iowa Health Care System	Omaha
NEVADA	
VA Southern Nevada Healthcare System	North Las Vegas
NEW HAMPSIRE	
VA Manchester Medical Center	Manchester
NEW JERSEY	
AtlantiCare Regional Medical Center	Atlantic City
Clara Maass Medical Center	Belleville
Ocean Medical Center	Brick
VA New Jersey Health Care System	East Orange
Hackensack University Medical Center	Hackensack
Hackettstown Medical Center	Hackettstown
Bayshore Medical Center	Holmdel
Jersey City Medical Center	Jersey City
Saint Barnabas Medical Center	Livingston
Monmouth Medical Center, Long Branch Campus	Long Branch
Southern Ocean Medical Center	Manahawkin
Goryeb Children's Hospital	Morristown
Morristown Medical Center	Morristown
Robert Wood Johnson University Hospital	New Brunswick
Newark Beth Israel Medical Center	Newark
Newton Medical Center	Newton
Bergen New Bridge Medical Center	Paramus
Raritan Bay Medical Center	Perth Amboy
University Medical Center of Princeton at Plainsboro	Plainsboro
Chilton Medical Center	Pompton Plains

Healthcare Facility	City
Riverview Medical Center	Red Bank
Valley Hospital	Ridgewood
Robert Wood Johnson University Hospital - Somerset	Somerville
Overlook Medical Center	Summit
Community Medical Center	Toms River
NEW MEXICO	
University of New Mexico Hospitals	Albuquerque
NEW YORK	
South Oaks Hospital	Amityville
Southside Hospital	Bay Shore
Montefiore Medical Center	Bronx
NYC Health and Hospitals - Belvis, a Gotham Health Center	Bronx
NYC Health and Hospitals - Jacobi	Bronx
NYC Health and Hospitals - Lincoln	Bronx
NYC Health and Hospitals - Morrisania, a Gotham Health Center	Bronx
NYC Health and Hospitals - North Central Bronx	Bronx
Mount Sinai Brooklyn Hospital	Brooklyn
NewYork-Presbyterian Brooklyn Methodist Hospital	Brooklyn
NYC Health and Hospitals - Coney Island	Brooklyn
NYC Health and Hospitals - Cumberland, a Gotham Health Center	Brooklyn
NYC Health and Hospitals - East New York, a Gotham Health Center	Brooklyn
NYC Health and Hospitals - Kings	Brooklyn
NYC Health and Hospitals - McKinney	Brooklyn
NYC Health and Hospitals - Woodhull	Brooklyn
NYU Langone Hospital - Brooklyn	Brooklyn
Buffalo General Medical Center	Buffalo
Evergreen Health Services	Buffalo
Women & Children's Hospital of Buffalo	Buffalo
F. F. Thompson Hospital	Canandaigua
NYC Health and Hospitals - Elmhurst	Elmhurst
Long Island Jewish - Forest Hills	Forest Hills
Glen Cove Hospital	Glen Cove
Zucker Hillside Hospital	Glen Oaks
Northwell Health - Center for Transgender Care	Great Neck
Huntington Hospital	Huntington
NYC Health and Hospitals - Queens	Jamaica



NYC Health and Hospitals - North Central Bronx 5 Year HEI Participant





NYC Health and Hospitals - Harlem 5 Year HEI Participant



Healthcare Facility	City
Mount Sinai Queens	Long Island City
The Feinstein Institute for Medical Research	Manhasset
North Shore University Hospital	Manhasset
Northwell Health Stern Family for Rehabilitation	Manhasset
Northern Westchester Hospital	Mount Kisco
Long Island Jewish Medical Center	New Hyde Park
Steven and Alexandra Cohen Children's Medical Center	New Hyde Park
Woodland Pond at New Paltz	New Paltz
Callen-Lorde Community Health Center	New York
Hospital for Special Surgery	New York
Lenox Health Greenwich Village	New York
Lenox Hill Hospital	New York
Manhattan Eye, Ear and Throat Hospital	New York
Memorial Sloan Kettering Cancer Center	New York
Mount Sinai Beth Israel	New York
Mount Sinai Hospital	New York
Mount Sinai St. Luke's	New York
Mount Sinai West	New York
New York Eye and Ear Infirmary of Mount Sinai	New York
NYC Health and Hospitals - Bellevue	New York
NYC Health and Hospitals - Carter	New York
NYC Health and Hospitals - Coler	New York
NYC Health and Hospitals - Gouverneur Skilled Nursing Facility	New York
NYC Health and Hospitals - Gouverneur, a Gotham Health Center	New York
NYC Health and Hospitals - Harlem	New York
NYC Health and Hospitals - Metropolitan	New York
NYC Health and Hospitals - Sydenham, a Gotham Health Center	New York
NYU Langone - Tisch Hospital	New York
NYU Langone Orthopedic Hospital	New York
Reproductive Medicine Associates of New York	New York
DeGraff Memorial Hospital	North Tonawanda
Plainview Hospital	Plainview
John T. Mather Memorial Hospital	Port Jefferson
Peconic Bay Medical Center	Riverhead

#### **Healthcare Facility** City Highland Hospital of Rochester Rochester Strong Memorial Hospital of the University of Rochester Rochester Rochester Trillium Health Phelps Memorial Hospital Center Sleepy Hollow NYC Health and Hospitals - Sea View Staten Island NYC Health and Hospitals - Vanderbilt Staten Island Staten Island Staten Island University Hospital (North) Staten Island University Hospital (South) Staten Island Syosset Hospital Syosset Long Island Jewish - Valley Stream Valley Stream Northwell Health Orzac Center for Rehabilitation Valley Stream Millard Fillmore Suburban Hospital Williamsville NORTH CAROLINA Novant Health Brunswick Medical Center Bolivia Alamance Regional Medical Center Burlington Charlotte Novant Health Charlotte Orthopedic Hospital Novant Health Hemby Children's Hospital Charlotte Novant Health Presbyterian Medical Center Charlotte Novant Health Clemmons Medical Center Clemmons Durham Duke Regional Hospital Durham Duke University Hospital Cone Health Behavioral Health Hospital Greensboro Moses H. Cone Memorial Hospital Greensboro Wesley Long Hospital Greensboro Women's Hospital of Greensboro Greensboro Novant Health Huntersville Medical Center Huntersville Kernersville Novant Health Kernersville Medical Center Novant Health Matthews Medical Center Matthews Duke Raleigh Hospital Raleigh Rex Healthcare Raleigh Annie Penn Hospital Reidsville Novant Health Rowan Medical Center Salisbury VA W. G. (Bill) Hefner Medical Center Salisbury Novant Health Thomasville Medical Center Thomasville Novant Health Forsyth Medical Center Winston-Salem



Wesley Long Hospital 9 Year HEI Participant





Lancaster General Health 2 Year HEI Participant



Healthcare Facility	City
Novant Health Medical Park Hospital	Winston-Salem
Wake Forest Baptist Medical Center	Winston-Salem
NORTH DAKOTA	
VA Fargo Health Care System	Fargo
оню	
VA Chillicothe Medical Center	Chillicothe
VA Cincinnati Medical Center	Cincinnati
VA Louis Stokes Cleveland Medical Center	Cleveland
Columbus Public Health Department	Columbus
Equitas Health	Columbus
James Cancer Hospital and Solove Research Institute	Columbus
Nationwide Children's Hospital	Columbus
Ohio State University Wexner Medical Center	Columbus
OhioHealth Doctors Hospital	Columbus
OhioHealth Grant Medical Center	Columbus
OhioHealth Riverside Methodist Hospital	Columbus
VA Chalmers P. Wylie Ambulatory Care Center	Columbus
VA Dayton Medical Center	Dayton
OhioHealth Dublin Methodist Hospital	Dublin
The University of Toledo Medical Center	Toledo
OKLAHOMA	
Oklahoma City Indian Clinic	Oklahoma City
VA Oklahoma City Medical Center	Oklahoma City
OREGON	
Kaiser Permanente, Sunnyside Medical Center	Clackamas
Legacy Mount Hood Medical Center	Gresham
Kaiser Permanente, Westside Medical Center	Hillsboro
Legacy Emanuel Medical Center	Portland
Legacy Good Samaritan Hospital and Medical Center	Portland
Oregon Health & Science University Hospital	Portland
Randall Children's Hospital at Legacy Emanuel	Portland
Unity Center for Behavioral Health	Portland
VA Portland Medical Center	Portland
Legacy Silverton Medical Center	Silverton
Legacy Meridian Park Medical Center	Tualatin

#### PENNSYLVANIA Geisinger - Bloomsburg Hospital Bloomsburg Geisinger - Shamokin Area Community Hospital Coal Township Geisinger Medical Center Danville Einstein Medical Center Montgomery East Norriton Einstein Medical Center Elkins Park Elkins Park Elkins Park Moss Rehab Geisinger Jersey Shore Hospital Jersey Shore Lancaster General Health Lancaster Geisinger - Lewistown Hospital Lewistown Philadelphia Children's Hospital of Philadelphia Einstein Medical Center Philadelphia Philadelphia Penn Student Health Service Philadelphia Temple University Hospital Philadelphia Willowcrest Skilled Nursing and Rehabilitation Center Philadelphia Children's Hospital of Pittsburgh of UPMC Pittsburgh UPMC St. Margaret Pittsburgh UPMC Western Psychiatric Hospital Pittsburgh VA Pittsburgh Healthcare System Pittsburgh Geisinger Community Medical Center Scranton Geisinger Wyoming Valley Medical Center Wilkes Barre RHODE ISLAND Westerly Hospital Westerly SOUTH DAKOTA VA Sioux Falls Health Care System Sioux Falls VA Tennessee Valley Healthcare System Murfreesboro Vanderbilt Hospital and Clinics Nashville People's Community Clinic Austin VA El Paso Health Care System El Paso VA Michael E. DeBakey Medical Center Houston San Antonio Metropolitan Methodist Hospital VA South Texas Health Care System San Antonio

VA Central Texas Veterans Health Care System

City

Temple

**Healthcare Facility** 



VA Pittsburgh Healthcare System 6 Year HEI Participant





American Family Children's Hospital 6 Year HEI Participant



Healthcare Facility	City
UTAH	
VA Salt Lake City Health Care System	Salt Lake City
VERMONT	
VA White River Junction Medical Center	White River Junction
VIRGINIA	
University of Virginia Medical Center	Charlottesville
VA Hampton Medical Center	Hampton
Novant Health UVA Health System Haymarket Medical Center	Haymarket
Novant Health UVA Health System Prince William Medical Center	Manassas
WASHINGTON	
Jefferson Healthcare Hospital	Port Townsend
Valley Medical Center	Renton
Harborview Medical Center	Seattle
Kaiser Permanente Seattle - Capitol Hill Campus	Seattle
Northwest Hospital & Medical Center	Seattle
Seattle Children's Hospital	Seattle
University of Washington Medical Center	Seattle
Virginia Mason Medical Center	Seattle
Legacy Salmon Creek Medical Center	Vancouver
WEST VIRGINA	
VA Huntington Medical Center	Huntington
VA Martinsburg Medical Center	Martinsburg
WISCONSIN	
American Family Children's Hospital	Madison
University of Wisconsin Hospital and Clinics	Madison
UW Health at the American Center	Madison
Community Memorial Hospital	Menomonee Falls
AIDS Resource Center of Wisconsin	Milwaukee
Aurora Sinai Medical Center	Milwaukee
Froedtert Memorial Lutheran Hospital	Milwaukee
St. Joseph's Hospital	West Bend