

**EQUAL CARE
FOR**

EQUAL LIVES



HUMAN
RIGHTS
CAMPAIGN
FOUNDATION™

**AN LGBTQ INCLUSIVE HEALTHCARE SUMMIT
LITTLE ROCK, AR 2016 | FOUR POINTS SHERATON**





WELCOME,

Every day, LGBTQ Arkansans still face discrimination when accessing essential services such as healthcare. Fear of discrimination from doctors or medical professionals can often lead LGBTQ people to not seek healthcare. Worse yet, some medical practitioners are not trained to provide culturally competent care to LGBTQ clients, meaning at times treatment can be woefully inadequate.

In Arkansas, as in many states, LGBTQ people face significant health disparities, regardless of race, socioeconomic level or gender identity. Many LGBTQ people are at a higher risk for anxiety or depression and have higher rates of alcoholism, substance abuse, and tobacco addiction. HIV and AIDS also disproportionately affect LGBTQ people, and especially Southern LGBTQ people of color. Stigma is among the leading factors contributing to these poor health outcomes.

According to an HRC survey of LGBTQ Arkansans, 42 percent of respondents do not consider their doctor to be LGBT-friendly. Half of respondents noted that they have not discussed their sexuality or gender identity with their healthcare providers.

For these reasons, we are proud to host the Equal Care for Equal Lives conference again this year, bringing together community members, practitioners and healthcare professionals who are interested in and committed to changing and improving healthcare outcomes for LGBTQ people in Arkansas.

We are glad you are able to join us for this year's conference, and hope that the conversations we have and connections we make lead us toward a future where all LGBTQ people can receive the best care possible healthcare, and live healthy, stigma-free lives.

Thank you for attending this year's LGBTQ healthcare conference. Equal Care for Equal Lives is hosted by the Human Rights Campaign, Arkansas and brought to you by our sponsors American Academy of Pediatrics, HIV/AIDS Regional Resource Network Program - U.S. Department of Health and Human Services, and Planned Parenthood Great Plains.

Sincerely,

Kendra R. Johnson
HRC Arkansas State Director

As state director of HRC Arkansas, Kendra R. Johnson leads the organization's Project One America effort across the state to bring equality to lesbian, gay, bisexual and transgender people. Using the resources of HRC and collaborating with local organizations, Johnson will work to change hearts and minds, advance enduring legal protections, and build more inclusive institutions.

October 19, 2016

6:00 - 7:30 PM

SCHEDULE AT A GLANCE

Opening Reception and Panel Discussion *3rd Floor Foyer and Grand Ballroom B*

October 20, 2016

7:00 - 8:30 AM

Registration *3rd Floor Foyer*

8:00 - 8:15 AM

Welcome & Introduction *Grand Ballroom B*

8:15 - 9:50 AM

Opening Session: Stigma and Its Impact on Health - Harvey Makadon

LGBT Health Disparities 101 Moderated by Harvey Makadon *Grand Ballroom B*

10:00 - 10:15 AM

Break *3rd Floor Foyer*

10:15 - 11:15 AM

Concurrent Session I

LGBTQ 101 / 202 - Tonya Estell *Little Rock A*

HIV in Arkansas and Criminalization - Cornelius Mabin *Little Rock B*

Patient and Employee Protections under the ACA - Katie Keith *Little Rock C*

11:20 - 12:20 PM

Concurrent Session II

Developing a Multidisciplinary Program for Trans Youth

- Meredith Chapman *Little Rock A*

Tobacco Cessation and the LGBTQ Community - Christine Hunt *Little Rock B*

PreP and PEP - Marvell Terry *Little Rock C*

12:20 - 12:30 PM

Break *3rd Floor Foyer*

12:30 - 1:30 PM

Lunch Plenary: What LGBTQ Patients Wish Their Physicians Knew

- Moderated by Dr. Janet Cathey *Grand Ballroom B*

1:30 - 1:40 PM

Break *3rd Floor Foyer*

1:40 - 2:40 PM

Concurrent Session III

Transform Health - Tonya Estell *Little Rock A*

Gender Affirming Services in Central Arkansas - Dr. Janet Cathey *Little Rock B*

Mental Health and the LGBTQ Community - Dr. Dani Archie *Little Rock C*

2:40 - 2:50 PM

Break *3rd Floor Foyer*

2:50 - 4:15 PM

Closing Plenary: Creating a Welcoming Space - Doctor Patient Communication

- Sara Tariq and Mary Cantrell *Grand Ballroom B*

Best Practices for LGBTQ Healthcare Settings

- Greg Adams and Julie Moretz *Grand Ballroom B*

4:15 - 4:30 PM

Closing Remarks *Grand Ballroom B*

October 21, 2016

9:00 AM - 12:00 PM

Culturally Competent Care for Transgender Patients

- Samuel Jackson *Grand Ballroom B*

* *Community Vendor Fair and Health Screenings in Grand Ballroom A*



THE WORKSHOPS

Thursday, October 20, 2016

Opening Plenary

Stigma and Its Impact on Health *

Healthy People 2020 and the Institute of Medicine have identified key health disparities faced by the Lesbian, Gay, Bisexual, and Transgender (LGBT) population. Engagement of LGBT populations is critical to providing culturally responsive care and population based health to reduce health disparities. This session provides an overview of LGBT health disparities, demographics, and terminology, as well as key strategies for bringing high quality care to LGBT people at health centers and other health care organizations.

Concurrent Session I

LGBTQ 101 / 202

This workshop will teach the meaning of each of the letters, the difference between gender identity and sexual orientation and proper pronoun usage. It is designed to help answer questions as well as share information about how you can be involved in supporting your colleagues, employees, and clients. Summit goers will discover the do's and don'ts of allyship and how to create an affirming environment.

HIV in Arkansas and Criminalization

This workshop will briefly explore the elements of HIV criminalization and its impact on those living with HIV and the greater society. Discussion topics include facts and myths regarding HIV transmission, as well as Arkansas statutes currently in effect. Participants will also be informed of recent studies and fact based findings - offering some possible next steps for Arkansas.

Patient and Employee Protections Under the ACA ("I'll Cover You?")

This workshop will discuss recent changes - and key benefits - in federal LGBTQ Health policy made under the Affordable Care Act, with an emphasis on new nondiscrimination protections in health insurance and health care, particularly for the transgender community. Participants will learn the types of actions to take to comply with federal health care nondiscrimination protections, as well as what types of conduct would violate these protections.

Concurrent Session II

Developing a Multidisciplinary Program for Trans Youth

To describe the challenges encountered and approaches taken during the development of a rapidly growing multidisciplinary program for transgender children and adolescents in Dallas, Texas: the Gender Education and Care, Interdisciplinary Support (GENECIS) program. The GENECIS program provides both medical and mental health related services for children and youth age 21 and under who experience gender dysphoria. This symposium aims to provide meaningful information for those interested or involved in the development of such programs specifically: (1) the development of clinical services; (2) the role of the multidisciplinary team; and (3) efforts to improve communication and collaboration with patients, families, other providers, and the public.

Tobacco Cessation and the LGBTQ Community

Tobacco use remains the leading cause of preventable morbidity and mortality in the United States. The tobacco industry has used predatory marketing tactics to sell its products to the LGBTQ Community. In fact, the LGBTQ population is among the hardest hit by tobacco in the United States and overall sexual minorities are 1.5 to 2.5 times more likely to smoke cigarettes than heterosexual individuals. This session will address the effects of tobacco throughout the LGBTQ Community and different approaches to cessation.

PreP and PEP

Pre-exposure prophylaxis (PreP) and Post-exposure prophylaxis (PEP) can be important HIV prevention tools, especially for individuals at highest risk of acquiring HIV. This training will prepare non-clinical health and human services providers to educate their communities about PrEP, work with clinical providers to expand access to PrEP and PEP, and look at best practices nationwide.

Lunch Plenary

What LGBTQ Patients Wish Their Physicians Knew

This session will discuss the healthcare needs and requirements of LGBTQ patients that are not widely provided by many physicians and other medical professionals. This is a panel of members of the LGBTQ community who will discuss their experiences with providers.

Concurrent Session III

TRANSform Health

The Transform Health Arkansas Initiative (THAI) is a transgender led partnership designed to engage transgender/non-binary Arkansans in defining their greatest health-related concerns to inform responsive, partnered, participatory research. THAI is a collaborative effort of the Arkansas Transgender Equality Coalition (ArTEC), researchers, students, and staff from the University of Arkansas for Medical Sciences, community leaders, providers, stakeholders and allies, supported with funding from the Patient-Centered Outcomes Research Institute (PCORI).

Gender Affirming Services in Little Rock

This session will present what services are available to transgender patients statewide, specifically the establishment and growth of the UAMS transgender clinic. Services and surgical referral options available through UAMS will be provided with a discussion for continuing these plans as well. Participants will also get a better understanding of the obstacles for comprehensive care faced by transgender patients in Arkansas.

Mental Health and the LGBTQ Community

The licensed therapists in this session will facilitate a well researched but loosely organized conversation about mental health within the LGBTQ community. Participants will discuss the aspects of self-care, the “why” and “how” of good boundaries, and will infuse the entire hour with the strongly held belief that caring for self is actually a revolutionary act for LGBTQ individuals.

Closing Plenary

Creating a Welcoming Space and Best Practices for LGBTQ Healthcare Settings *

Presenters will cover the important issues surrounding cultural sensitivity for LGBTQ Patients, including acknowledgement that LGBTQ patients are an underserved population and may be reluctant to disclose their sexual orientation or gender identity due to fear of intolerance. This presentation will focus on concepts of rapport building and communication with concrete suggestions. Local hospital administrators will also discuss their implementation of the Healthcare Equality Index as a means of creating welcoming healthcare settings.

Friday, October 21, 2016

Culturally Competent Care for Transgender Patients *

This lecture will introduce the audience to terminology within the transgender community, as well as give them a better understanding of the transgender population and demographics. Participants will also leave with a better understanding of the medical aspects of hormone therapy for transitioning, as well as the surgical aspects of gender confirming surgery.

****CME Credit***

THE SPEAKERS



Greg Adams, LCSW, ACSW, FT is Program Coordinator for the Center for Good Mourning and Staff Bereavement Support at Arkansas Children's Hospital (ACH) where he has worked as a social worker for 25 years. Greg has been involved in cultural diversity and advocacy

within ACH where he has taught diversity classes, chaired a cultural diversity task force and presently co-chairs a new Diversity and Inclusion Committee for the Arkansas Children's system—includes ACH, ACH Foundation, ACH Research Institute and the new Northwest Arkansas Children's Hospital. He is a member of the planning committee for this conference.



Dr. Dani Archie obtained his Ph.D. in Counseling Psychology from the University of Central Arkansas in 2014. He is provisionally licensed as a psychologist by the Arkansas Psychology Board and practices at Counseling Associates, Inc. in

Morrilton and Chenal Family Therapy in North Little Rock. Additionally, he was recently appointed as an adjunct faculty member for the Health Behavior and Health Education Department of the University of Arkansas for Medical Science's College of Public Health for his work doing research, consultation, and training on transgender health care. He also volunteers as a member of the Transform Health Arkansas Research Working Group and Education Committee of the Arkansas Transgender Equality Coalition providing research and content expertise.



Angie Bowen has been a member of several professional organizations including the American Counseling Association (ACA), the American Mental Health Counselors Association (AMHCA), the Arkansas Mental Health Counselors

Association (ArMHCA)—serving as President 2014-2015, the Association for Lesbian, Gay, Bisexual & Transgender Issues in Counseling (ALGBTIC), and the World Professional Association for Transgender Health (WPATH). Angie is also trained in Eye Movement Desensitization and Reprocessing (EMDR), which is a treatment modality utilized in the treatment of trauma. She has also earned the credential and designation of National Certified Counselor (NCC) from the National Board for Certified Counselors (NBCC).



Ms. Mary Cantrell started at UAMS in 1993 in the Standardized Patient Program. She studied doctor/patient relationships in her graduate work at UALR and received a master's degree in Interpersonal and Organizational Communications. In 1997 the first Clinical Skills Center

was built and she has gone on to assist in building 4 other centers and works with an incredible staff of 13. She has worked with the National Board of Medical Examiners, and done consulting implementing new programs at the University of Tennessee, Memphis, Louisiana State University in Shreveport and the University of Minnesota in Minneapolis. She has done consulting and presented on using medical simulation all over the US, as well in Europe, Egypt, Saudi Arabia, India and Turkey. She is the founding president of the Association of Standardized Patient Educators a newly formed international organization that serves Standardized Patient Programs all over North America and Europe.



Janet Cathey, MD is a lifelong Arkansan and a proud product of Arkansas Public Schools. She graduated from medical school and completed a residency in Ob-Gyn at UAMS. She is board certified in Ob-Gyn and a fellow in ACOG.

Dr. Cathey enjoyed a successful private practice in the community until a spinal cord injury forced her into an early retirement in 2010. After a great deal of Physical Therapy she joined the teaching faculty in the Dept of Ob-Gyn at UAMS in 2013. In October of 2014 with the support and assistance of colleagues at UAMS and mental health professionals in the community Dr. Cathey opened a gender clinic at UAMS. The clinic has seen tremendous growth and now has its own dedicated clinic that provides hormone management, limited surgical management, surgical referrals, and coordination of primary and mental health care. The clinic has the full support of the UAMS Chancellor and is working with other Departments to make UAMS a safe and respectful environment for all LGBT patients.



Dr. Meredith Chapman, a native of Kentucky, attended medical school at the University of Louisville. She completed a triple board residency in pediatrics, psychiatry, and child and adolescent psychiatry, at Children's Hospital of Pittsburgh and Western

Psychiatric Institute and Clinic. After training she moved to Denver and joined the faculty of the University of Colorado Denver. In 2011 Dr. Chapman relocated to Dallas and worked as a community psychiatrist for a year prior to joining the faculty of UTSW in 2013. In her current role as medical director of the consult liaison service at Children's Medical Center Dallas, Dr. Chapman enjoys a busy clinical practice and remains active in medical education. Since its inception, Dr. Chapman has served as the primary psychiatrist for the Gender Education and Care Interdisciplinary Support (GENECIS) program at Children's and is a passionate advocate for gender diverse youth. In addition to working with transgender youth, her professional interests are varied and include crisis intervention and neuropsychiatric disorders.



As a native Arkansan and member of the LGBTQ community, Tonya Estell is committed to increasing awareness of LGBTQ-specific issues within the Natural State. She is the Project Coordinator for TRANSform Health Arkansas, a PCORI funded, transgender-specific, health care research project conducted via the Arkansas Transgender Equality Coalition (ArTEC) and UAMS. She also serves on the Board of Directors for ArTEC. Tonya is currently the Diversity Outreach Coordinator for the non-profit organization Part of the Solution, Inc. (POTS). POTS focuses on tobacco awareness, education, cessation and prevention, as well as assisting victims of violent crime. As a licensed In-Person Assister for the Affordable Care Act, she has helped enroll hundreds of Arkansans in health insurance coverage. While serving as Communications Director for the Living Affected Corporation, Tonya co-created an LGBTQ Health Care Cultural Competency and Sensitivity Training curriculum, was Editorial Director of the LGBTQ newspaper, The READ, co-authored the publication "Help and Guidance for Arkansas Assisters, Producers and Navigators: The Ryan White Program and Affordable Care Act in Arkansas," and became immersed in HIV testing, counseling and linkage to care. She now organizes and administers HIV testing at numerous events, such as TRANSform Health Arkansas' Health Care Summits and Name and Gender Change Clinics. Tonya is honored to participate in HRC's Equal Care for Equal Lives, and wishes to thank everyone involved for their collaboration, dedication and pursuit of health equity.



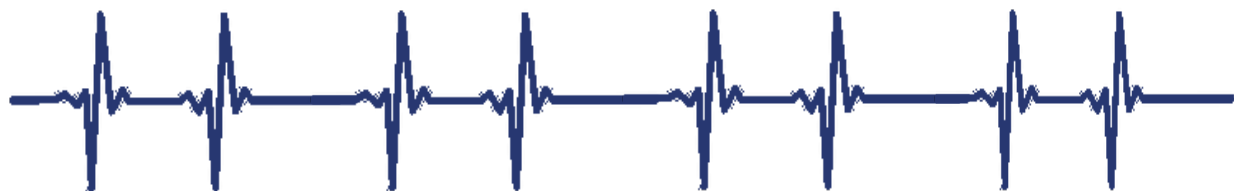
Christine Hunt, the Community & Youth Engagement Coordinator at Truth Initiative, Christine supports the execution and management of their College Programs to implement comprehensive tobacco and smoke free policies at HBCU's and Community Colleges across the nation. In her role, Christine provides technical assistance to program participants and works with a dynamic team that operates various community engagement programs. Before working at Truth Initiative, Christine spent three years working with low-income & marginalized communities through various education/human service non-profits, including the YMCA of Greater Boston and AmeriCorps. Christine graduated with her Bachelor's degree in International Studies & African-American Studies from Duke University.



Dr. Sam Jackson is a first year Psychiatry Resident at the University of Arkansas for Medical Sciences. He is interested in LGBT psychiatry and transgender health. He was the co-founder of the UAMS LGBT Health Alliance while in medical school, and been involved in many projects at UAMS to improve the care of LGBT patients and educating medical students about LGBT health. He is currently a member of the UAMS Health Equality Index Committee, and a preceptor for the 12th Street LGBT Clinic. In October of 2015 he had the opportunity to spend a month at the Kaiser Permanente Los Angeles Medical Center working in LGBT primary care and transgender medicine.



Katie Keith is an attorney in Washington, DC and a member of the Steering Committee of Out2Enroll, a national initiative to connect Lesbian, Gay, Bisexual, and Transgender (LGBT) people with new coverage options under the Affordable Care Act. Katie formerly served as a research professor at Georgetown University's Center on Health Insurance Reforms where she specialized in state and federal implementation of the Affordable Care Act. Katie received her law degree from Georgetown University Law Center and holds a Master's in Public Health from Johns Hopkins University.





Cornelius Mabin, Jr. is a native Arkansan and graduate of Arkansas State University and Philander Smith College, majoring in Broadcasting and Political Science. Currently he serves as the Executive Vice President of

LinQ for Life, Incorporated and a third term as Co-Chair of the Arkansas HIV Prevention Group which collaborates with the Arkansas Health Department on high impact prevention programming within the state. He was recognized as one of the 2015 POZ magazine 100, received the Outstanding Leadership Award at the 2013 JCCSI Regional AIDS Conference, and was an inaugural inductee of the 2013 Flamethrower Award from the Red Door Foundation of Memphis. He has led delegations in lobbying Arkansas' Capitol Hill Congressional representatives while attending national conferences such as AIDS Watch, National Conference on AIDS and Enroll America.



Harvey Makadon is the Director of Education and Training Programs at The Fenway Institute, Fenway Health in Boston and a Professor of Medicine at Harvard Medical School. He directs the National LGBT Health Education Center

and the National Center for Innovation in HIV Care, both funded by HRSA. Dr. Makadon is the lead editor of The Fenway Guide to Lesbian, Gay, Bisexual, and Transgender Health published by the American College of Physicians in 2015.



Dr. Marshall is an Assistant Professor in the Department of Health Behavior & Health Education in the College of Public Health at the University of Arkansas for Medical Sciences. She earned her PhD in Health Behavior at Indiana

University and focused much of her education on adolescent development and human sexuality and received training in qualitative research methods. She has worked with seasoned researchers at The Kinsey Institute for Research in Sex, Gender and Reproduction. Her research interests include the following: examining health disparities among sexual and gender minorities, particularly HIV and bullying among LGBT youth; exploring sociocultural issues affecting adolescent health and development; and incorporating new technologies into behavioral research and interventions. Currently she is under contract with the Arkansas

Department of Health to be the evaluator for the statewide Youth Suicide Prevention Project funded by the Garrett Lee Smith grant supported by SAMHSA. She is also a research team member of the PCORI-funded Transform Health Arkansas project.



Julie Ginn Moretz has spent the better part of her career as a family leader passionate about improving health care due to her young son's battle with congenital heart disease. Julie is the associate Vice Chancellor, Center for Patients and Families, at

the University of Arkansas for Medical Sciences where she has overall leadership responsibility for developing clinical and academic programs related to patient- and family-centered care. In partnership with numerous UAMS colleagues, Julie oversaw efforts that led to UAMS recognized as a Leader in LGBT Health Equality for 2015-2016. Julie works to strengthen health care services to support LGBTQ patients and families and to improve inclusiveness of patients, families, and employees. She is a member of the Research Working Group for Transform Health Arkansas Tier I Project.



Rachel Pinto, MS, LPC, EMDR II, is a clinical director and Licensed Professional Counselor at Chenal Family Therapy, PLC, in North Little Rock, AR. Rachel holds a Master's degree in Marriage and Family Therapy from John Brown

University. She focuses on helping people find a direction in the middle of complex, frustrating situations and has a deep desire to listen, learn, and speak gently but bluntly about change that can bring healing. Areas of focus for Rachel's practice include individuals experiencing PTSD symptoms, families adjusting to complex blended family dynamics, and individuals and couples sorting through sexual intimacy, sexual orientation, and gender identity issues. She is a trained trauma therapist who practices Eye Movement Desensitization and Reprocessing (EMDR) therapy with her clients who are experiencing the adverse effects of trauma. Rachel also utilizes Dialectical Behavior Therapy (DBT) for those clients who desire to reduce extreme anxiety, depression, or anger.



Colin Robinson attended National Park Community College for Computer Information Systems while cultivating his love for web design. Later on, he graduated with a Bachelor's of Science in

Community Health from the University of Arkansas at Little Rock. During his undergraduate career, he completed an internship at the UAMS Center for Diversity Affairs where he researched LGBTQ health disparities for promotion, development, and inclusion into the College of Medicine curriculum. Colin was also an active member of the UALR campus Gay-Straight Alliance. This included participating in several NGLTF at Creating Change

After several uncomfortable doctor-patient encounters in central Arkansas, in 2009 Colin began an ongoing project compiling and seeking out compassionate healthcare providers in order to support Transgender/Gender Non-Binary Arkansans. Years later, this project continues under the ArTEC umbrella.



Kate Stewart, MD, MPH is a professor of health policy and management in the Fay W. Boozman College of Public Health University of Arkansas for Medical Sciences (UAMS) where she directs the Office of Community-Based Public Health and leads

community engagement efforts of the Arkansas Center for Health Disparities and the UAMS Translational Research Institute. Through these leadership roles, she has partnered with communities to create infrastructure for community engaged research with support from NIH, CDC, HRSA, the US Department of Agriculture, Centers for Medicare and Medicaid Services, and the Robert Wood Johnson Foundation. She has more than 25 years of experience engaging communities, both domestically and internationally, in research and interdisciplinary efforts to improve public health. She is a board member of the Arkansas Transgender Equality Coalition and an academic partner of the Transform Health Arkansas Initiative focused on improving the health of Transgender/Non-Binary Arkansans.



Dr. Sara Tariq received her medical degree from UAMS and completed her residency in General Internal Medicine at Brown University. She is currently Associate Professor of Medicine and Assistant Dean of Undergraduate Clinical Education

at UAMS. She has served as Course Director of the Practice of Medicine course for 12 years, where she has developed curricula focusing on doctor-patient communication skills, including relationship-centered care for underserved populations. Her primary research interest is in professionalism and the learning environment. She has received multiple teaching awards. In her free time, she works for social justice

through interfaith engagement, serving as coordinator for the state's Multi-Faith Youth Group.



Marvell L. Terry, II is a native Memphian and Founder/Executive Director of The Red Door Foundation, Inc, a nonprofit with the mission of improving the health outcomes of Black gay and bisexual men. Marvell currently

is the HIV/AIDS Project Fellow for the Human Rights Campaign through a generous grant from the Elton John Foundation.

Terry's work has received numerous awards and honors. Last year, he was named one of the National Black Justice Coalition's 100 Black LGBTQ Leaders to Watch, one of Mused Magazine's "Game Changers," and one of POZ Magazine's "POZ 100" leaders in the fight against HIV/AIDS. Terry's previous honors include Memphis Flyer's annual publication of the "Top 20 Under 30" making a positive impact on the city of Memphis, and the Shelby County Government Light of Hope Award.

SPECIAL THANKS TO OUR COMMITTEE MEMBERS

Greg Adams, Arkansas Children's Hospital

Kimberlyn Blann Anderson, UAMS

Dr. Janet Cathey, UAMS

Tonya Estell, Part of the Solution

Dr. Dan Knight, UAMS

Cornelius Mabin, Arkansas RAPPS

Alex Marshall, PhD, UAMS

Michelle Smith, PhD, Arkansas Department of Health

LaTunja Sockwell, UAMS

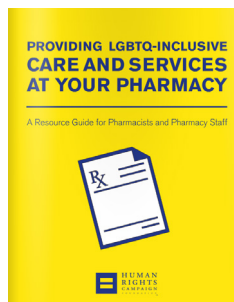
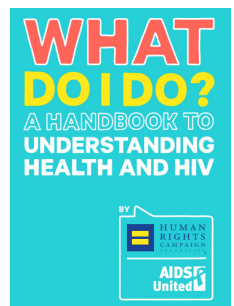
Dr. Kate Stewart, UAMS, College of Public Health

Lorraine Stigar, UAMS Student

Dr. Billy Thomas, UAMS

Dr. Gary Wheeler, Arkansas Department of Health

GUIDES FOR LGBTQ INCLUSIVE HEALTHCARE



The Healthcare Equality Index (HEI) is the national LGBT benchmarking tool that evaluates healthcare facilities' policies and practices related to the equity and inclusion of their LGBT patients, visitors and employees.

Safer Sex for Trans Bodies a guide produced by the HRC Foundation, in partnership with Whitman-Walker Health, released *Safer Sex for Trans Bodies*, a comprehensive sexual health guide for transgender and gender expansive people and their partners. The guide is written by and for members of the transgender community and offers them a long-overdue resource on potentially life-saving and affirming practices, from respectful terminology and definitions to helpful practices for sexual health following transition-related care.

Creating Equal Access to Quality Health Care for Transgender Patients: Transgender-Affirming Hospital Policies is a unique, groundbreaking publication that provides much-needed guidance to hospitals on best practices for care of transgender patients. The report is designed for all hospitals seeking to comply with legal and regulatory non-discrimination mandates and to align themselves with best practices in the field. It answers their questions about transgender patients, shows them how to reduce bias and insensitivity, and addresses key issues such as confidentiality, room assignments, bathroom access, and admitting/registration procedures. The guidance also includes unique sample model policies that can be adapted to meet the needs of individual hospitals.

This report was a collaboration among HRC, Lambda Legal, and the LGBTQ Rights Committee of the New York City Bar Association, with pro bono assistance from Hogan Lovells US LLP and Proskauer Rose LLP.

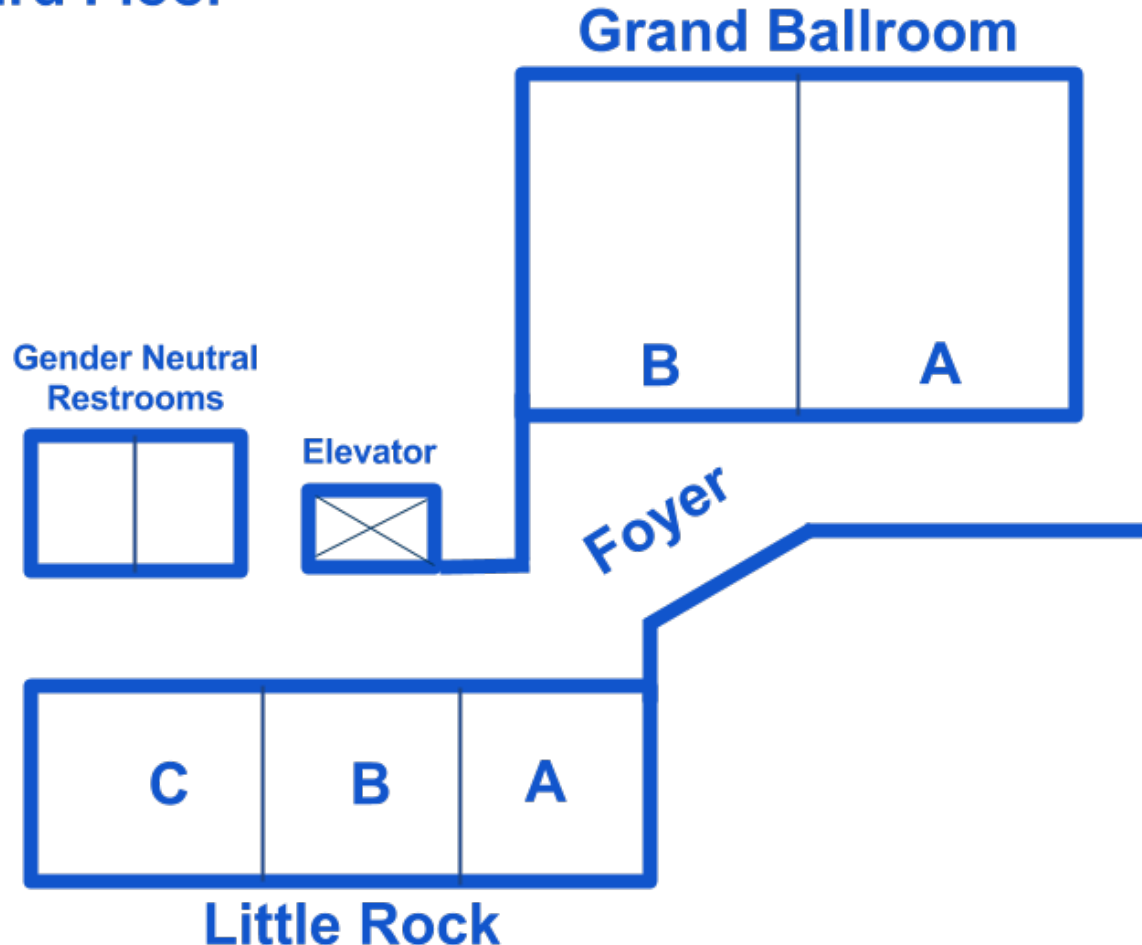
What Do I Do? A Handbook to Understanding Health & HIV a resource by the Human Rights Campaign in collaboration with AIDS United, designed to provide easy-to-read, up-to-date and actionable information about HIV prevention, treatment and care. Help us dismantle the stigma surrounding HIV, promote safer sex and maintain an open and honest dialogue by reading this handbook and sharing it with your sexual partners, loved ones, friends, family and social networks.

Providing LGBTQ-Inclusive Care and Services At Your Pharmacy aims to ensure the respectful and inclusive treatment of LGBTQ customers and patients. The guide, which will be distributed by retail partners and professional associations to thousands of healthcare professionals across the country, provides pharmacists and pharmacy staff with information on LGBTQ identities and terminology, as well as the health disparities and unique needs of LGBTQ patients.

VISIT WWW.HRC.ORG TO DOWNLOAD YOUR COPY

CONFERENCE MAP

Third Floor



HEALTHCARE SCREENINGS



FREE Health Screenings
from 8:30 a.m. to 4:00 p.m. provided
for the Community of Central Arkansas
and will include:

- **Blood Pressure**
- **Cholesterol**
- **Glucose**
- **HIV Testing**

Third Floor
Grand Ballroom A
Four Points Sheraton
925 South University Ave.
Little Rock, AR 72204

THANK YOU TO OUR 2016 PARTNERS AND SPONSORS



REGION VI



ARKANSAS CHAPTER



2016 HEI LEADERS IN ARKANSAS



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