



TO: Cone Health Teammates

FROM: Paul A. Jeffrey, President, Wesley Long Hospital/
Sr. Vice President & Chief Inclusion Officer, Cone Health

DATE: August 15, 2016

SUBJECT: **LGBT Patient Care Courses Available**

Cone Health has been recognized as a Leader in LGBT Healthcare by the Human Rights Campaign (HRC) for the last three years. As leaders in providing unsurpassed healthcare experiences, we embrace our responsibility to address the needs of the LGBT patients we serve.

The Human Rights Campaign Foundation and the Healthcare Equality Index are offering free online, on-demand CME accredited training on a variety of LGBT health topics. These training options include both interactive eLearning courses and recorded webinars. Topics range from the basics of LGBT Patient-Centered Care to more specialized topics for clinicians. Visit <http://www.hrc.org/hei-training-on-going-training#>. for course descriptions.

We invite you to register/create an account and take these courses. You will be able to register as affiliated with one of our hospital campuses (see below). At this time, HEI does not have a separate designation for physician practices, so if you work at a physician practice or other offsite location, please register under the campus with which you most closely work.

All of the courses allow you to earn *CEU/CME* credits if taken online. Your participation also helps each hospital earn ongoing credit as a Leader in LGBT healthcare.

To Register for Courses on **The CAL**:

1. Go to <http://bit.ly/CALRegister> (this brings up the registration page)
2. The first field asks for a Security Keyword (the answer is)
3. Fill out your personal Information.
4. Fill out the facility information for the site at which you work. If you are not located on a hospital campus, you may register for any site. Under facility information, there is a box labeled HEI facility ID. These are included below for your convenience:

Alamance Regional

Annie Penn Hospital

Cone Health Behavioral Health Hospital

Moses H. Cone Memorial Hospital

Wesley Long Hospital

Women's Hospital of Greensboro [REDACTED]

6. After you register, you will receive an email with a link to activate your account. Once you activate your account and establish a password (don't forget to write it down), you can begin taking courses. In the future, you can log in at <http://bit.ly/HRC-CAL>.

The account activation email may be flagged as spam. Be aware that the courses offered through this site have multiple parts and each part must be completed before any credit is awarded. We strongly recommend the course titled, "An Introduction to your LGBTQ Patients" for those who are new to this topic.

[Click here for a handout with screenshots to illustrate this process.](#)

To Register for Courses through the **National LGBT Health Education Center:**

1. [Click here for the registration page.](#)
2. Fill out your personal Information.
3. Fill out the facility information for the site at which you work. If you are not located on a hospital campus, you may register for any site.
4. Click "Yes" to the question about whether or not you are seeking Healthcare Equality Index training credit. This will open a new box where you will enter the Facility ID (see list above).
5. Click on the Register button at the bottom of the page to create your account.

[Click here for a handout with screenshots to illustrate this process.](#)

Thank you in advance for your commitment to delivering exceptional care to our LGBT patients and helping Cone Health grow as a knowledge-driven organization.