

Tips continued:

- Remember that LGBTQ status is confidential patient information and part of HIPAA.
- Use our own language back to us
- Don't worry about making good-faith mistakes
- Look out for us (in a good way)

Show openness

Wear a pin, e.g., “I’m straight but not narrow”
or rainbow sticker or pin

Assure confidential, safe coming out



Transgender & LGBTQ Patients:

- Denied, delayed/avoided & get “different” care are especially common for trans patients.
- LLLoonnnggg wait times
- Confidentiality violations
- Staff coming by to take a look
- Unnecessary questions & exams
- Openly mocking comments, expressions of disgust, etc.
- Denied or questioned bathroom use
- Rooming by birth gender, not current one
- Backaways or walkouts from consultation room

