## Fenway Health Work Culture Survey 2017

Welcome to the 2017 Work Culture Survey! Your feedback as employees is highly valued and is critical to providing high quality, comprehensive health care and a positive experience for our community.

Your survey responses are completely anonymous, and individual respondents can not be identified in the results.

## **Raffle and Department Prizes**

After submitting your survey, you will be redirected to a page where you can enter a raffle for one of 10 chances to win a \$25 Amazon.com gift card.

The department(s) with the highest rate of participation will win a Pizza Party Lunch - encourage your peers to participate!

The survey and raffle will close at 7 p.m. on Friday, July 21st. Raffle winners will be selected from all qualified entrants by Friday, July 28th.

<u>Staff Working in Multiple Departments/Sites:</u> please provide responses for the department/site where the majority of your time is dedicated. If you are 50/50, choose one department/site to report on consistently throughout the survey.

Contact	,	, at	or
	with any questions or conce	erns about the survey process.	

Please rate your level of agreement with the following statemen	nts.			
L. Participation				
	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagre
When appropriate, my work group is asked for opinions before decisions are made				
I am allowed the proper amount of independence in my work				
My suggestions are listened to and fairly evaluated				
I am satisfied with my involvement in decision making				
Comment:				
2. Culture of Safety				
	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagr
The organization encourages and supports the recognition and reporting of errors and hazardous conditions	Changly Agree		Disagree	Oliongly Dioagi
I would not fear being criticized or reprimanded for reporting a safety incident or hazard				$\bigcirc$
The organization works to identify and remove hazards in the work place				
I know the steps to take if a person comes to me with a problem with sexual harassment	$\bigcirc$	$\bigcirc$		$\bigcirc$
I would not fear retaliation for filing a complaint about sexual harassment or other interpersonal conflicts				0
Comment:				
3. Work Environment			Somewhat	
	Strongly Agree	Somewhat Agree	Disagree	Strongly Disagro
I have access to the resources and equipment I need to get my job done well	0	0		0
Physical conditions in my area are good				
Comment:				

* 4. Mission				
	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
I know what Fenway's goals are as an organization				
The work that I do is directly related to supporting Fenway's mission				
Knowledge of Fenway's mission motivates my job performance				
Comment:				

Please rate your level of agreement with the following statements:					
* 5. Supervisor					
		Strongly Agroo	Somewhat Agree	Somewhat	Strongly Disagree
I am satisfied with the manne	r in which my supervisor handles complaints,	Strongly Agree	Somewhat Agree	Disagree	Strongly Disagree
grievances, and problems	atta atival				
My supervisor demonstrates	professionalism and models good employee				
behaviors	oroloosionalism and models good employee		O		
	ning to help me achieve my goals	0	0		0
	isor about things that go wrong on my job				
My supervisor encourages an training to enhance my role at	d supports my professional development and/or t Fenway				
Comment					
* 6. Teamwork					
		Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
Communications are healthy management	here, both among staff and between staff and				
My coworkers are cooperative other out	e and understanding; they pitch in and help each	$\bigcirc$	$\bigcirc$		$\bigcirc$
Employees have a high degree	ee of commitment to the work they do here				
My coworkers treat me with re	espect and dignity				
Comment					

Please rate your level of agreement with the following stateme	nts:			
. Recognition				
	Ctrongly Agree	Compulat Agrae	Somewhat	Strongly Dioog
My supervisor lets me know when he/she is pleased with my work	Strongly Agree	Somewhat Agree	Disagree	Strongly Disag
Promotions are handled fairly here				
I receive sufficient recognition, acknowledgement or appreciation for the work I				
I receive sufficient feedback regarding my job performance				
Comment:				
. Organization Senior Leadership				
	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disaç
I know which leaders make up the Fenway Senior Management Team				
The Senior Management Team is aware of the major concerns of employees				
The Senior Management Team does a good job of communicating major developments				
The Senior Management Team can be trusted to be straightforward and honest	$\bigcirc$	$\bigcirc$		
Comment:				
0. Job Expectations			Somewhat	
	Strongly Agree	Somewhat Agree	Disagree	Strongly Disa
Work assignments and performance criteria are well defined and understood by each employee				
I receive clear instructions and directions regarding my work				
The expectations of my position are reasonable				
I receive sufficient training to do my work well				
comment:				

+	11. Overall Catisfastics				
^	11. Overall Satisfaction	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
	I plan to be working for this organization 3 years from now				
	Overall, I am satisfied with my job here at Fenway				
*	12. Compared to two years ago, working conditions in	my work group	are:		
	Better About the same Worse Not Applicable	(employed <2 year	rs)		

Tell us more	
15. What do you like BEST about working at Fenway?	
16. What suggestions do you have for improvement?	
10. What suggestions do you have for improvement?	
17. I try to attend All Staff meetings each month, either in person or through teleconference	
Agree	
Disagree	
18. If you selected "Disagree" please indicate why (select all that apply):	
Inconvenient	
Topics are not of interest to me	
My job requires me to work at that time	
Not Applicable (I agree I try to attend All Staff)	
Other (please specify)	
19. Do you attend the Annual Fenway Holiday Party?	
Yes, I try to attend when I can	
○ No	

## **Employee Demographics** The following questions are optional and is not used in any way to identify respondents. 24. How long have you worked for Fenway? Less than 2 years 2 - 5 years 6 - 9 years 10 or more years 25. Do you supervise other employees? No 26. Race/Ethnicity African American/Black Asian Caucasian Hispanic/Latino/Latina Other 27. Do you think of yourself as: Lesbian, gay, or homosexual Heterosexual or straight Bisexual Something else Don't know 28. What is your gender? Male Female Genderqueer (non-binary or not exclusively male or female) Agender 29. What was your sex assigned at birth? Female Male Intersex

30. Do you identify as transgender or transsexual?	
Yes	
○ No	
Onn't Know	